



SERVICE BULLETIN

PRODUCT: LCD Monitor
BULLETIN: MON00-006
MODEL: ALL MODELS

SUBJECT: Warranty Claims

BACKGROUND: Samsung is revising the method of inputting location numbers into the Warranty NARDA Claims. The current method using the service manual Exploded View & Parts List (page number and number pointing to the part) will no longer be in effect as of now. The change is being made in order to increase the accuracy of the data as it is input to our database.

SOLUTION: List the location as it appears in the Electrical Parts List. If the assembly is not listed in the Electrical Parts List then list the name of the assembly as it appears in the Exploded View Parts List.

NARDA PARTS LIST: Example SyncMaster 530TFT (LXE350/LXE550) Service Manual

Original Method			New Method		
QTY.	PART NO./REF NO.	PART DESCRIPTION	QTY.	PART NO./REF NO.	Description
1	BN44-00007A / 16	INVERTER PCB	1	BN44-00007A / INVERTER	INVERTER PCB
1	BN07-00001A / 3	LCD PANEL	1	BN07-00001A / LCD PANEL	LCD PANEL
1	BN41-00001A / 6	MAIN PCB	1	BN41-00001A / MAIN PCB	MAIN PCB
1	BN75-00012A / 1	UNIT COVER FRONT	1	BN75-00012A / FRONTCOVER	UNIT COVER FRONT

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